

HARIBHAI V. DESAI COLLEGE OF ARTS, SCIENCE & COMMERCE

Affiliated to the Savitribai Phule Pune University

ID No. PU/PN/ASC/057/1984

AISHE CODE: C-41829

www.hvdesaicollege.org

Desai Brother's Vidya Bhavan, 596, Budhwar Peth, Pune -411002

Mobile: 9699197848

ESTD: 1984

Student Grievances Redressal Cell

Academic Year: 2018-19

Sr.	Name of the Member	Department	Designation	Contact No.	Email ID
No.					
1	Dr. Girish Pathade	Principal	Chairman	9823145387	haribhaivdesai@rediffmail.co
2	Dr. Vikas Mulik	Physics	Member	7558247044	vikas.mulik4@gmail.com
3	Mrs. Meenakshi Waphare	Mathematics	Member	9623478420	mbwaphare@gmail.com



Dr ish Pathade



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ESTD: 1984

Date: 12/03/2019

NOTICE

Meeting of Student Grievances Redressal Cell Members (AY: 2018-19)

This is to inform all members of the Student Grievances Redressal Cell that a meeting has been scheduled to address important matters pertaining to the grievances and concerns raised by students within our college community. Your presence and active participation in this meeting are crucial to ensure effective problem-solving and the smooth functioning of the grievance redressal mechanism.

- ▶ Date : 21/03/2019
- ➤ Time : 11 am
- Venue : Principal's Office

Agenda of the Meeting:

- > Review of pending grievances and progress made on resolving them.
- > Opening of complaint box.
- > Strategies to enhance communication channels and accessibility for students to raise grievances.
- > Planning and implementation of awareness campaigns regarding grievance redressal procedures.
- Any other relevant matters.

Sr.	Name of the Member	Department	Designation	Signature
No.				
1	Dr. Girish Pathade	Principal	Chairman	
2	Dr. Vikas Mulik	Physics	Member	al
3	Mrs. Meenakshi Waphare	Mathematics	Member	Naphuers



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Date: 21/03/2019

Minutes of the Student Grievances Redressal Cell Meeting (AY: 2018-19)

- > Date: 21/03/2019
- ≻ Time: 11 am
- Venue: Principal's Office

Members Present: 1) Dr. Girish Pathade, 2) Dr. Vikas Mulik, 3) Mrs. Meenakshi Waphare

Agenda:

- 1. Review of pending grievances and progress made on resolving them.
- 2. Opening of complaint box.
- 3. Strategies to enhance communication channels and accessibility for students to raise grievances.
- 4. Planning and implementation of awareness campaigns regarding grievance redressal procedures.
- 5. Any other relevant matters.

Proceedings:

- 1. The meeting was called to order by the Principal at the scheduled time.
- 2. The Chairperson initiated the meeting by welcoming all members and expressing gratitude for their attendance.
- 3. The agenda items were discussed sequentially:
 - a. Review of pending grievances: It was noted that there were no pending grievances requiring immediate attention, and the previously raised issues have been effectively resolved.
 - b. Opening of complaint box: The complaint box was opened, and it was found that there were no complaints submitted by students since the last meeting.
 - c. Strategies to enhance communication channels: Various ideas were suggested, including the use of online platforms, suggestion boxes, and regular meetings with student representatives to encourage students to raise grievances and provide feedback.
 - d. Planning awareness campaigns: It was agreed to plan awareness campaigns to educate students about the grievance redressal procedures and the role of the Student Grievances Redressal Cell.
 - e. Any other relevant matters: Members were encouraged to share any additional concerns or suggestions. No further matters were raised.
- 4. The meeting concluded with the Principal summarizing the key points discussed and thanking all members for their active participation.





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Action Items:

- 1. Dr. Mulik to monitor the complaint box regularly.
- 2. Mrs. Waphare to coordinate the planning of awareness campaigns.
- 3. All members to encourage students to utilize grievance redressal mechanisms.

The meeting adjourned at 12 pm.

Sr. No.	Name of the Member	Department	Designation	Signature
1	Dr. Girish Pathade	Principal	Chairman	
2	Dr. Vikas Mulik	Physics	Member	Pul
3	Mrs. Meenakshi Waphare	Mathematics	Member	Wapnung



de Dr. Gir Pathade